



# Gigamon Professional Services

## Ready, Set, Channel



Welcome to Exclusive Networks USA, the architects of the Disruptive Distribution Blueprint.

As the networking landscape evolves with emerging and disruptive technologies, organizations are looking to traffic visibility for data-in-motion as an essential component in managing, analyzing and securing their networks.

Visibility today means insight and control of network traffic from devices and applications, in both physical and virtual environments as well as private and public clouds.

There are many key considerations to keep in mind when building and monitoring infrastructures to provide the traffic visibility essential to manage, analyze and secure your customer's network: Intelligence, Scalability, Manageability and Resiliency.

## Gigamon Professional Services to Accelerate Acceptance & Growth

To fully reap the benefits of Gigamon solutions, the portfolio should be completely optimized to your customer's environment. Our Gigamon professional services are designed for the channel to delight your customers, accelerate your revenue recognition and facilitate ongoing Gigamon business.

## Benefits of Gigamon Professional Services

1. Cost-effective way to get Gigamon solutions up and running quickly.
2. Fully optimized Gigamon solutions can facilitate repeat sales.
3. Removal of geographic limitations offer more deal opportunities.
4. Leverage accredited expertise and skills.

Exclusive Networks USA – Gigamon Professional Services	
SKU	Onsite Support Normal Hours
ENU-OS-1D-N	1 day normal hours
ENU-OS-2D-N	2 day consecutive same site normal hours
ENU-OS-3D-N	3 day consecutive same site normal hours
ENU-OS-4D-N	4 day consecutive same site normal hours
ENU-OS-5D-N	5 day consecutive same site normal hours
	<b>Onsite Support After Hours</b>
ENU-OS-1D-A	1 day after hours
ENU-OS-2D-A	2 day consecutive same site after hours
ENU-OS-3D-A	3 day consecutive same site after hours
ENU-OS-4D-A	4 day consecutive same site after hours
ENU-OS-5D-A	5 day consecutive same site after hours
	<b>Advanced Feature Support Add On (VM, AWS, API, SSL, etc.) Provided by and payment to Gigamon TS</b>
ENU-CS4-MWS	Advanced Feature Support 4-hour Block (consumed in a single session) after hours
	<b>Remote Support Normal Hours</b>
ENU-RS-4H-N	4 hours normal hours (2 hr. minimum per event)
ENU-RS-10H-N	10 hours normal hours (2 hr. minimum per event)
	<b>Remote Support After Hours</b>
ENU-RS-4H-A	4 hours after hours (2 hr. minimum per event)
ENU-RS-10H-A	10 hours after hours (2 hr. minimum per event)

